

As a profoundly deaf (I was born during the Rubella years of 1963-1965) professional, I really rely on VRS sign mail for my home residence as I cannot hear voice answering machines at all. I totally rely on VRS sign mails as it helps to equalize the voice answering machine deficiency.

If hearing people are able to hear voice mails and I can't, then I need to use video relay messages in order to return all calls that come to my home when I am gone.

I did not ask to be born deaf via German Measles--it was foisted upon me by society that was dealing with this disease so hence it is a society problem, not my own problem as I did not create this disease. I would like to have a system that allows me to receive phone messages visually, which I was not able to have in the past. Now, that has been technologically done, I would like this feature to continue unabated.

Thank you, Mr. Powell.